



# State Funded Resources

## Resources:



[ITAC](#)



[ITAC Equipment Options](#)



[711 relay](#)



[ISRC](#)

### Resources that support people who are deaf/hard of hearing (d/hh):

#### [IL Telecommunications Access Corporation \(ITAC\)](#)

- Provides Illinois Relay phone service and equipment programs, ensuring equal phone access for d/hh, DeafBlind, or speech-impaired individuals per State and Federal law.
- The equipment, provided for free, looks like devices found on the market but has higher amplification, additional features, adjustability, and enhanced durability.
- Those with landline or cell phone service can receive two pieces of equipment, each with a 3-year warranty. Participants can qualify for new equipment after three years.

#### [7-1-1](#)

- ITAC offers free service, through T-Mobile that enables calls through a computer, smart devices, or keyboard-equipped phones, available 24/7.
- Users need to register a new IP Relay phone number or TRS Customer Profile before using this service. Register here: [tmobileip.com/Registration](http://tmobileip.com/Registration)
- There are 3 types of services provided: **IP Relay**, **TRS Relay**, and **Teleconference Captioning Service (TCS)**.
  1. **IP Relay** uses an internet connection, a computer, or mobile device, and a relay operator. You type your message to the operator, then the operator relays the message to your caller and types their response back to you.
  2. **TRS** allows text-telephone (TTY) or other special equipment used to communicate with standard voice telephone users through specially trained relay operators.
  3. **Teleconference Captioning Service (TCS)** combines real-time captioning and voice relay service through an internet connection. A fully customizable transcript window allows you to follow the meeting comment by comment.

#### [Illinois Service Resource Center \(ISRC\)](#)

- Organizes events, workshops and programs to help schools, educators, and families with guidance on improving access and participation in the school setting.
- Provides itinerant services along with behavioral guidance, strategies, and support for students who are d/hh, blind, or visually impaired. This includes on-site coaching at school or home and training for educators.
- Maintains a free lending library focused on specific subjects related to health and wellness, different conditions, communication methods, etc.